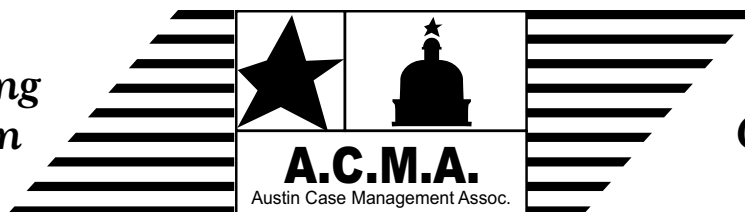


Continuing
Education



Networking
Opportunities

for Healthcare Professionals

May 2009

Enhancing professional skills and relationships for Austin-area
Nursing Professionals, Social Workers, CCMs, CRCs, CDMs and Home Health Administrators

Join us for our monthly meeting
Tuesday, May 12 ★ 11:45 a.m.

This month's meeting will be at North Austin Medical Center Auditorium on the 2nd floor, Tuesday, May 12, 2009. (Click here for [MapQuest Directions](#))

The meeting will begin at 11:45am preceded by lunch from approximately 11:15-11:45am. You can RSVP on our web site www.austin-cma.org Click on "RSVP," complete the information, and you are done. Visitors are welcome for a \$5.00 charge which includes lunch and the CEUs.

This month's topic is "The Care Transition Project" presented by Jennifer Markley, BSN, RN with the TMF Health Quality Institute. Care Transitions is the process by which patients move from hospitals to other care settings. It is increasingly problematic, and Medicare patients report greater dissatisfaction in discharge-related care than in any other aspect of care that CMS measures. Within 30 days of discharge 17.6 percent of these patients are re-hospitalized, and the Medicare Payment Advisory Commission (MedPAC) estimates that up to 76 percent of these hospital readmissions may be preventable.

TMF Health Quality Institute is conducting a Care Transitions project in the Lower Rio Grande Valley to measurably improve the quality of care of Medicare beneficiaries who transition between care settings. TMF is focusing on improving coordination of care between providers and across the continuum of care by promoting seamless transitions from the hospital to home, skilled nursing care, home health care or other providers to prevent avoidable re-hospitalization.

Our sponsors this month are Home Therapy Austin and 360° Balance.

Home Therapy Austin is a specialty home health provider that is locally owned, Medicare-certified and nationally accredited by the Community Health Accreditation

Program (CHAP). Home Therapy Austin has re-engineered traditional home health services by creating a rehab specialization offered in strong collaboration with skilled nursing. The Agency is known for addressing issues and conditions seniors face in a specialized manner. Safe Steps for Seniors, Safe Steps for Medication, LSVT LOUD, LSVT BIG and Memory Support and Cognition Therapy are a few of the unique programs offered. For more information visit www.hometherapy.biz or call 512-637-1550.



360°Balance is a specialty clinic that is solely devoted to the evaluation and treatment of dizziness, balance and hearing disorders. We have created a balance center that excels in both audiology services and physical therapy as they relate to neurological disorders, inner ear disorders, mild head injuries, hearing loss and high fall risk. We strive to differentiate ourselves from most "hearing and balance centers" as they typically are focused only on selling hearing aids and not comprehensive care. We offer advanced comprehensive testing and our diagnostic clinicians hold doctorates in their field of expertise. Our patient population encompasses all ages and severity of disorders. We are also involved in student internships, offer a support group, participate in research efforts, lecture nationwide and consult with a variety of schools regarding concussion protocols. If you or someone you know suffer from a dizziness, balance and/or hearing disorder, please know THERE IS HELP. Telephone: 512.345.4664 or www.360balance.com



ACMA membership directories are available

The 2009 membership directories will be available at the May meeting. If you did not renew your membership for 2009, you will be omitted from the mailing/email list. However, it is never too late to renew your membership. For your convenience we have attached the link to download the membership form on the ACMA website at: http://www.austin-cma.org/membership_forms.html If you do not have internet access, you can contact Cheryl Carter, Terri Martinez or Valerie Krueger. We also accept membership applications at the monthly meetings

Membership is good from January 2009 thru December 2009. To ensure you receive the newsletter via email, please be sure to include your email address on your application. Also, don't forget to specify which committee(s) you would like to serve.

Juggling Case Management: Conference was a huge success

The 2009 conference "Juggling Case Management" was another great success. We again broke our record of participants. Our hats go off to the Sponsors and Exhibitors for their great booth decorations. We heard wonderful comments about the how much fun everyone had interacting with the exhibitors.

The ACMA would again like to thank the 2009 sponsors: **GOLD:** The Plaza at Querencia. **SILVER:** Encompass Home Health and our returning **BRONZE** sponsors: Brookdale Senior Living, Parmer Woods, a Merrill Garden Community, American Home Patient, St. David's Rehab, Texas Home Health and welcome our new **BRONZE** sponsors BrightStar Healthcare, Independent Living Solutions, Girling Health Care, Hill Country Home Health and Robinson Creek Home Health.

The Best Booth award went to "Encompass Home Health" AGAIN. Dalpha Hodges, RN and her crew seem to have the knack for coming up with great ideas. We will set the date for next year conference soon and the conference committee will be taking "Theme" ideas. How are we going to TOP the "Big Top"?



ACMA 2009 Board of Directors and Committee Chairs

2009 ACMA Board of Directors

Co-Presidents

Knoel Babin, RN, Health South, 512-656-5522

president@austin-cma.org

Cyndie Lefler, RN-HealthSouth at Home, 512-479-3608

president@austin-cma.org

Vice President

Valerie Krueger-The Summit at Northwest Hills, 512-454-5900

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Secretary

Stacie Dement, Health South Hospital 512-423-9250

Treasurer

Lee Bowman, RN -Bowman Insurance, 512-836-1234

treasurer@austin-cma.org

Each year we ask our members to become more involved with the ACMA. Please consider joining a committee.

2009 Committee Chairpersons:

Membership

Terri Martinez-Parmer Woods, 512-835-9080

Cheryl Carter-Colonial Gardens, 512-799-6515

Valerie Krueger-The Summit at Northwest Hills, 512-454-5900

Scheduling & Education

Lillian Phillips, LMSW, A-Med, 512-517-9913

Amy Braur, LCSW, Visiting Physicians, 407-8880

Mary Uherek, CCM, CDMS, 512-828-5829

education@austin-cma.org

Conference

Lee Bowman, RN, Bowman Insurance, 512-836-1234

Job Opportunities

HealthSouth Inpatient Rehab Hospital is looking for 2 PRN Case Managers: Either RN or LMSW with hospital experience required. Please contact Kim Wolff, RN, Director of Case Management at kim.wolff@healthsouth.com

HealthSouth is looking for a weekend liaison for the Inpatient Rehab. Must be either a RN or LVN with good social skills. Please contact Loretta Kappel, Dir. Of Marketing, 479-3527.

CEU Opportunity

Humana Military Healthcare Services is hosting its third annual one day case management conference on June the 10th, 2009 at the Norris Conference Center in San Antonio. It will have CEU's and its "FREE." *Registration and more information is attached to this document.*



Nurses Week is May 6-12.

In 1982, President Ronald Reagan proclaimed May 6th as Nurses Day. Later, the event was extended to a weeklong celebration to include May 12th. So remember your favorite nurse(s) this week.

Austin, TX 78714-1206

P.O. Box 141206





HMHS
Southwest Regional Case Management Conference
June 10, 2009

Site Location:
Norris Conference Center (CrossRoads Mall)
3636 NW Loop 410
San Antonio, TX 78201

Today's Date:	
Name:	Title:
Phone Number:	Fax Number:
Address:	Facility:
Out of town: Y/N	
Staying at Hotel (Spinghill Suites by Marriott): Y/N	
LUNCH WILL BE ON YOUR OWN	
Continental breakfast and cookies on afternoon break provided.	
Special Needs: Y/N (ie:Wheelchair/Hearing):	
If yes please explain:	

Authorized Signature:

Return by June 4, 2009

PLEASE COMPLETE THE ENTIRE FORM BEFORE FAXING TO CORALEE HERMES at 502-322-8554 or 210-614-4670.

Please fill out one Registration Form per Attendee. Failure to return Registration Form will prevent you from attending the conference. Availability for 250 attendees.

Directions:

Head west on loop 410 from the airport. Take the Fredericksburg Road exit. Stay on the access road and turn left at the first intersection. Turn into the entrance at Crossroads Mall. The Norris Center is located directly behind Springhill Suites by Marriott.

Lodging:

Preferred lodging is the Springhill Suites by Marriott and is located directly in front of the Norris Center. Reservations may be made by calling 800-306-1837, mention you are attending the HMHS Case Management Conference.

Lunch:

Lunch will be on your own.

Credits:

Certification of Case Management Credit Hours have been applied for through the Commission for Case Management Certification.

HUMANA MILITARY
HEALTHCARE SERVICES

Humana Military Healthcare Services
Southwest Market Office
8500 Dalka Point Drive
San Antonio, Texas 78219



A Critical Look at New Challenges for the Case Manager

3rd Annual Southwest Regional
Case Management Conference

June 10, 2009

San Antonio, Texas



**Join your colleagues from
the Southwest US
representing every health
care setting for a full day of
education and discussion in
beautiful San Antonio, Texas**

*Sponsored by Humana Military
Healthcare Services
and hosted at the
Norris Conference Center*

Date: June 10, 2009
Time: Conference will begin promptly at 8am and end at 4:30pm.
Registration: Free to all physicians, nurses, case managers, social workers, licensed professional counselors, Home Health Administrators
 Pre-registration is required via attached registration sheet or via www.humana-military.com (click on provider, then click on tools and resources, then click on seminars)
Location: Norris Conference Center
 4522 Fredericksburg Rd. #A100
 San Antonio, TX 78201

** Nursing contact hours and certification of case management hours will be awarded upon successfully submitting the presenter evaluation forms at the end of each presentation*

Conference Schedule

8:00am - 8:15am	Opening Remarks <i>Ken Ansell, Executive Director Southwest Market, Humana Military Healthcare Services</i> <i>Winston Blake, MD, Southwest Market Medical Director, Humana Military Healthcare Services</i>
8:15am - 9:00am	Under the Hood: A Medical Director Shares Managed Care Secrets <i>Roger P Holland, Southeast Market Medical Director, Humana Military Healthcare Services</i>
9:00am - 10:00am	*Behavioral and Cognitive Consequences Following Severe Traumatic Brain Injury: Coma to Recovery <i>Walter Mercer, PhD, Texas NeuroRehab Center</i>
10:00am - 10:15am	Break
10:15am - 12:00pm	*Behavioral and Cognitive Consequences Following Severe Traumatic Brain Injury: Coma to Recovery (Continued) <i>Walter Mercer, PhD, Texas NeuroRehab Center</i>
12:00pm - 1:00pm	Lunch Break (on your own)
1:00pm - 2:30pm	**Building a Culture of Inclusion <i>Carleen Haas, VP Human Resources, Humana, Inc.</i> <i>Leslie Lathon, Director Human Resources, Humana, Inc.</i>
2:30pm - 2:45pm	Break
2:45pm - 4:00pm	**Diversity/Inclusion: How We Think <i>Carleen Haas, VP Human Resources, Humana, Inc.</i> <i>Leslie Lathon, Director Human Resources, Humana, Inc.</i>
4:00pm - 4:30pm	Closing Remarks <i>Winston Blake, MD, Southwest Market Medical Director, Humana Military Healthcare Services</i>

**180 minutes total presentation; CEUs approved for Nurses, Social Workers, Licensed Professional Counselors, Home Health Administrators, Certified Case Managers)*

***Approved for 3 hours CEUs through the Kentucky Board of Nursing; provider number 6-0012 and offering number 60012-25. Kentucky Board of Nursing approval of an individual nursing continuing education provider does not constitute endorsement of program content.*